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## GROUPE SADE

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### PYTHEAS meets SADE's IT asset management requirements

#### A major increase in IT assets over the past few years

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**SADE** is a company part of the Veolia Environnement group and is a subsidiary of Compagnie Générale des eaux. It is a leading company in France and in the world in its specialty: the design and construction of water and water treatment networks. SADE group includes 47 companies, 12 of which located abroad, with 6,600 employees all over the world.

Equipped with fewer than 300 stations when the PYTHEAS solution was purchased, SADE then had no asset management policy, nor Help Desk. To face up to a rapid increase in the number of IT stations (from fewer than 300 to over 1100 stations in 5 years), SADE had to choose a powerful and quickly operational IT asset management and Help Desk tool.

Having tested various solutions, SADE naturally chose **Series 3**. Indeed, the PYTHEAS offer totally met SADE's specifications: **an integrated, ergonomic and user-friendly solution** that is highly competitive in terms of **quality/price ratio**.



*Optimize your TCO*

## SADE requires real time information on its IT assets for greater control over its technical, financial and administrative issues regarding its IT equipment.

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The integration of Series 3 required first a complete inventory of the company's IT assets. This inventory has constantly developed since. Today, 3 people are in charge of managing IT assets. SADE chose to upgrade to Series 3 Enterprise under a Microsoft SQL Server database.

To complement Series 3 Enterprise, an open and upgradeable solution, SADE chose to integrate PAMScan, the automatic inventory tool that turned out to be extremely reliable. This way, Series 3 Enterprise integrates constantly updated IT assets without the need for any human maintenance. Data are inventoried on each PC via PAMScan. They are automatically taken into account from all SADE's sites towards a central server on which they are integrated.

Today, **Series 3 Enterprise** is SADE's main asset management tool.

It allows the company to:

- Perfectly follow-up of IT assets,
- Have access to the technical sheet of a PC during a hot line call,
- Edit inventories on request,
- Manage histories (calls from a user, follow-up of a station when changing its allocation, etc...),
- Use a knowledge base updated on a regular basis.

According to SADE, this type of solution is essential in a business environment as soon as there is the need to manage substantial IT assets. PYTHEAS turned out to be a highly reactive provider when faced with demand. When using the offer, technical and sales contacts were numerous and increasingly positive.

## SADE

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Business: Water network design and manufacture

Headcount: 6,000

Number of sites: 100

## The project

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Software used: Series 3 Enterprise

Number of pieces of equipment: over 1,000 desktops...

Number of simultaneous connections: 3

Start date: 1999



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